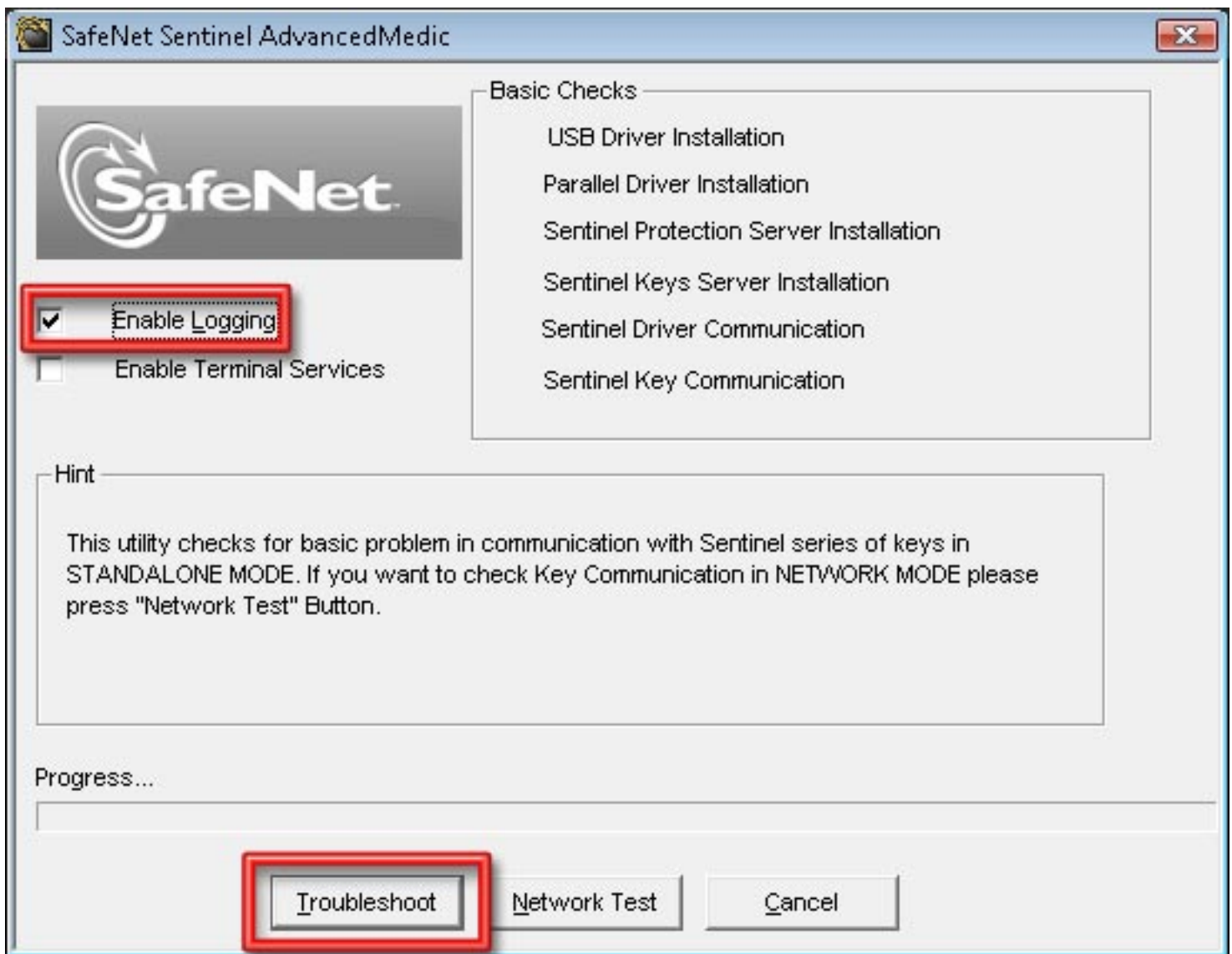


Sentinel USB key: Usefull tools for troubleshooting problems with Sentinel USB keys:

1. **Diagnostic tool** called SAM131 (Sentinel Advanced Medic). It is a self-extracting EXE file and once you unpack it in a separate folder, run Sam131.exe file and the following window will open:



Make sure to *Enable Logging* with marked checkbox and click the button *Troubleshoot*. Send the screen shot of this window after the troubleshoot is over together with the log file that will be created in the same folder to support@techjewel.com.

Sentinel USB key: Usefull tools for troubleshooting problems with Sentinel USB keys:

2. Cleanup tool: http://www2.safenet-inc.com/support/files/SSDCleanup-64_1.2.0.5.zip

3. [Sentinel End User Guide](#) (PDF file)

Unique solution ID: #1007

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Last update: 2010-08-25 15:03