

*Using Rhin Jewel : I cannot install from the CD I purchased from your reseller, it says I need one previous Rhinoceros Service Release, but I already have the latest Rhino SR installed.*

Problem you are experiencing is probably due to the fact that the reseller that you bought Rhin Jewel from, had an old release in stock which can not establish the connection with our server. Contact Tech Jewel [Support](#) to receive the direct link for the latest Rhin Jewel Service Release.

Rhin Jewel has no installation password and the serial number needed for registration is uniquely linked to the USB hardware protection key. Once you have the latest SR, you can easily find out the serial number of your USB key by following the procedure (registration instructions) explained [here](#).

*Unique solution ID: #1022*

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*Last update: 2010-09-14 10:10*